

FOR IMMEDIATE RELEASE

March 24, 2020

Information about Thunder Bay International Airport's Response to Coronavirus (COVID-19).

At Thunder Bay International Airport, the safety of our passengers, employees and the communities we serve is our top priority.

Throughout this very difficult time, the Thunder Bay International Airport Authority continues to follow guidance from local, provincial and federal Public Health Authorities to ensure that we keep our airport operating safely.

We have announced a series of measures to help mitigate the spread of COVID-19:

- Thunder Bay International Airport remains open for business, however only a limited number of flights are operating. Passenger volumes currently at 10% of normal levels.
- To limit the spread of COVID-19, the Government of Canada advises the public to avoid all non-essential travel until further notice.
- All essential travellers are reminded to follow social distancing recommendations and maintain a distance of 2 metres from others inside the Thunder Bay International Airport.
- Anyone **NOT** travelling through Thunder Bay International Airport is asked to refrain from entering the Terminal building unless absolutely essential or in case of an emergency.
- Free parking is now available in the short-term parking area for all passenger drop-offs and pick-ups. We ask non-essential travellers to use the free short-term parking spaces and refrain from entering the Terminal building.
- Following the latest Government guidance, food outlets are now closed with the exception of vending machine services. We apologize for any inconvenience.
- Enhanced cleaning and sanitation protocols are strictly in effect throughout the airport including the terminal building, luggage pick up and drop-off areas, security facilities, public washrooms, departure and arrival lounges. Some services, such as escalators are being suspended to reduce the number of possible transfer points and to intensify cleaning in areas remaining open.
- All employees are required to follow strict personal hygiene protocols including regular handwashing, regular cleaning of work spaces and wearing PPE where necessary.

- Any employees who feel sick are required to stay home and self-isolation procedures are enforced, as recommended by health authorities for those who have been exposed to others who have travelled. To date, the Airport Authority has had one employee self-isolate due to travel abroad.
- Isolation protocols are in place for persons displaying flu like systems. This protocol effectively isolated people on March 11 and 12.

Most importantly, the Thunder Bay International Airport Authority would like to remind the public that the Government of Canada now requires travellers returning from outside of Canada to self-isolate for 14 days. You are asked to monitor your health at home for symptoms such as a **cough, fever or difficulty breathing**, and report any symptoms to the Thunder Bay Public Health Authority immediately.

As we navigate this ever-changing situation, Thunder Bay International Airport Authority is working tirelessly to help keep our passengers and colleagues safe. We remain committed to adjusting our health & safety procedures as required in the coming days and weeks. Our collective efforts will help to slow the introduction and spread of COVID-19 in Thunder Bay.

Travellers looking for flight information are asked to contact their airline directly.

Sincerely,

Ed Schmidtke

President & Chief Executive Officer
Thunder Bay International Airports Authority Inc.

About TBIAA

TBIAA is the private, non-shareholder corporation responsible for the operation of the Thunder Bay International Airport.

For up-to-the-minute departure and arrival information, including including this winter's sun flights, visit www.thunderbayairport.com. Follow us on www.twitter.com/tbayairport and www.facebook.com/tbayairport

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